

SCOTWASTE/Stewart Melrose (Bathgate) Ltd

Quality Policy

The principles of this Quality Policy are applicable to Stewart Melrose (Bathgate) Ltd, an integrated waste management business based in West Lothian. Implementation of this policy is a line management responsibility within each Division.

Our Scotwaste Division collects, treats and recycles waste material for local and national customers in the domestic, industrial, commercial and municipal sectors through the on-site Material Recycling Facility (MRF).

Our Stewart Melrose (Bathgate) Division trades whole vehicles and vehicle parts both in the UK and overseas.

Stewart Melrose (Bathgate) Ltd and Scotwaste operate an Integrated Management System to both Quality Environmental Management Systems standards, ISO 9001:2008 and ISO 14001:2004. The company will comply with legal and other requirements as these apply to the business operations.

Our Aims

- We aim to meet 100% of our commitments to our customers.
- We aim to grow and develop our business through our understanding of present and future customers' needs.
- We aim to involve our employees and key contractors in meeting these aims.

Our Methods

- Setting business objectives and reviewing our progress.
- Measurement of our business operations, to inform decision making.
- Managing our operations effectively.
- Communication with our workforce and provision of training as required to meet the above aims.
- Consistently looking for ways to improve our customer service, our operations and the services we offer in order to continually improve.

This policy will be reviewed for continuing suitability, and is available to any interested parties, to include employees, customers, subcontractors and suppliers.

Signed:



Stewart Melrose
DIRECTOR

Date:

26.2.10

Review Date: January 2011

Scotwaste is a trading division of Stewart Melrose (Bathgate) Ltd